

Your

STANHOPE

Issue six - December 2007



**Seasons
Greetings!**

“Ashford Borough Council would like to extend Seasons Greetings for Christmas and the New Year to all residents on Stanhope and the Chrysalis team” from Linda King, Performance Monitoring Manager at Ashford Borough Council.

“The Chrysalis team was delighted when Ashford Borough Council appointed the team in April 2007 to work with the residents of Stanhope to regenerate the area. So much has been achieved in the few months since then through community projects, the maintenance activities, the refurbishment programme and the building of new homes for the future. The Chrysalis team would like to thank you for your help and support in bringing this about and hope that we can rely on your continued enthusiasm and support for the tasks ahead.

May we extend to you our very best wishes for a Merry and Peaceful Christmas and we wish you all a Happy New Year” from Barry Elliott, Bid Director at Gleeson.



Rent-free weeks

There are two rent-free weeks this Christmas, starting on Monday 17 December. If you pay monthly by direct debit this will have already been calculated in your payments, so you don't need to do anything. **But remember** – if you have made an arrangement to pay off your rent arrears you **DON'T** get two rent free weeks, you must pay your rent as usual. If you don't pay your rent on time you could be at risk of losing your home.

Stop, look and listen with the Smart Brothers!

Moat recently arranged for the Smart Brothers Theatre group to visit Linden Grove and Beaver Green primary schools to teach the pupils about the dangers they face on and near roads. Their interactive road safety show uses humour and circus skills like juggling and uni-cycling to educate the young people how to cross the road safely by stopping, looking and listening.



Linden Grove pupils with the Smart Brothers showing off their Slappit reflective bands

At the end of the school day, all of the pupils were given a reflective "Slappit" band, that fits around an arm or leg or attaches to a bicycle frame or bag to make the young person wearing it more visible to car headlights in the dark.

Jan Henry, community development officer at Moat, says: 'It is important that young people are aware of road safety, especially during the winter months when the roads become even more hazardous. The Smart Brothers show is an entertaining way of teaching these valuable lessons and we were very pleased to be able to bring the Smart Brothers to Stanhope.'

Christmas lights competition - The judges will be out and about on Stanhope on the evening of Monday 17 December to find the best Christmas light display for 2007. There will be two categories - best house and best flat/maisonette. The winners will receive £50 in shopping vouchers of their choice. The two winners will be contacted on Tuesday 18 December and the judges decision is final.



Over the Christmas period we all tend to have more rubbish than usual, which is why it's very important for us all to make sure we put our refuse out for collection in the right place at the right time. Please recycle paper, glass and cans wherever you can and do your bit for the environment.

Refuse collections for Stanhope this Christmas and New Year are **Monday 24 December (Christmas Eve)** and **Monday 31 December (New Year's Eve)**
All refuse must be put out by 6am on the day of collection.

There will also be a bulky refuse collection on Monday 24 December.

Please make sure that any items are put out for this collection the day before and no earlier – items put out before Sunday 23 December will be treated as fly tipping and you could be charged the cost of removing it.



Santa Claus is coming to town!

If you are under 11 years old you can visit Santa, Rudolph and the Christmas elves at Santa's Grotto in the Parish Rooms between 2pm and 4pm on Thursday 20 December.

Every child that visits Santa will receive a gift, but they must be accompanied by a parent or guardian.

Moat staff will be there helping Santa and talking to parents about other events and activities that they would like to see happening at Stanhope in the future.

Thanks for the refurb!

With the refurbishment works well under way, the Denne team have received many thank you letters.

One happy resident of Luddenham Close wrote:

"Thank you both very much for your understanding and co-operation in all your hard work that has been done to my home. I think you deserve a medal for all you've had to do not only for my household but others as well. Thank you once again!"

Denne would also like to thank all the residents of Lynsted Close for their support and co-operation when their road was resurfaced.

Does your car need a home?

There are garages for rent at Stanhope, with rents starting at £6.38 per week depending on the area. For more details contact your customer services team on 01233 647396 or call in to the Stanhope Neighbourhood Office at Otterden Close.

Gleeson Homes look forward to 2008 - first new homes for sale!

Here's a New Year date for your diary – Friday 1 February 2008 signals the launch of the first new homes for sale in the exciting regeneration project at Stanhope.

These new homes are being released to you, the residents, ahead of the general public allowing you to pick the 'best of the plots'. The launch will be held in the Gleeson Marketing Suite on the corner of Otterden Close and Stanhope Road, from 10 am until 5 pm.

Gleeson Homes also have some tempting early bird incentives. Stuart Charnley, Sales Manager for Gleeson Homes says "The launch is your chance to get your foot on the property ladder before these homes are offered for sale to anyone else. We want you, the residents, to be able to choose first and we have all sorts



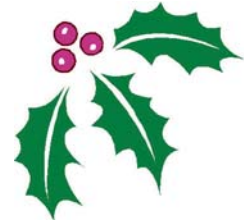
Stanhope9 (Bredgar) launches to residents only on the 1 February 2008

Office opening times for Christmas and the New Year at the Stanhope Neighbourhood office and Denne's site office

Office hours are from 9am to 5pm, Monday to Friday. Please note that not all staff will be available over the Christmas period and only a skeleton staff will be on duty.



Monday 24 December (Christmas Eve)	Closed
Tuesday 25 December (Christmas Day)	Closed
Wednesday 26 December (Boxing Day)	Closed
Thursday 27 December	Open
Friday 28 December	Open
Monday 31 December (New Year's Eve)	Open
Tuesday 1 January (New Year's Day)	Closed
Wednesday 2 January	Open



What to do if you need an emergency repair when the office is closed

If you need an emergency repair over the Christmas period you should phone 01233 647396. Your call will be automatically diverted to the emergency repairs hotline.

Please note - you must ONLY use this service if your repair is a genuine emergency – for example, if you have a dangerous electrical fault or a serious water leak. If you call out the contractor for something that is NOT an immediate emergency you will be charged the cost of the contractor's call-out fee.

Win £50 in vouchers in our Christmas Wordsearch

Find the following twelve words hidden in the grid below. Words can run horizontally, vertically, diagonally and back-to-front. Circle or mark the words when you find them and return your completed answers to the Stanhope Neighbourhood Office, Otterden Close, by 31 January 2008. The first two entries pulled from the hat will both win a £50 shopping voucher of their choice.

The winner of the competition in the last newsletter was Tracy Gainsford of Luddenham Close, who won £50 of shopping vouchers.

Christmas Holly Ice
Presents Reindeer Santa
Sleigh Snow Snowman
Star Tree Turkey

W	A	N	D	Y	E	K	R	U	T
Q	S	A	N	L	P	C	E	R	Y
O	T	A	T	X	R	E	E	Y	L
N	N	H	M	N	R	O	D	M	L
A	E	I	S	T	A	R	N	H	O
M	S	J	A	R	S	S	I	Z	H
W	E	K	O	H	G	I	E	L	S
O	R	M	B	C	V	O	R	S	K
N	P	P	Q	E	C	I	L	H	I
S	N	O	W	F	S	P	U	T	C

Name _____
 Address _____
 Telephone number _____

The first two correct entry drawn will win £50 in vouchers. The editor's decision is final and no correspondence will be entered into. Moat employees and their families are not eligible to enter.

